

DIAL IN TO DACHSER NETWORK VIA WEBSITE

myweb.dachser.com

Your device must meet the following requirements in order to run myweb:

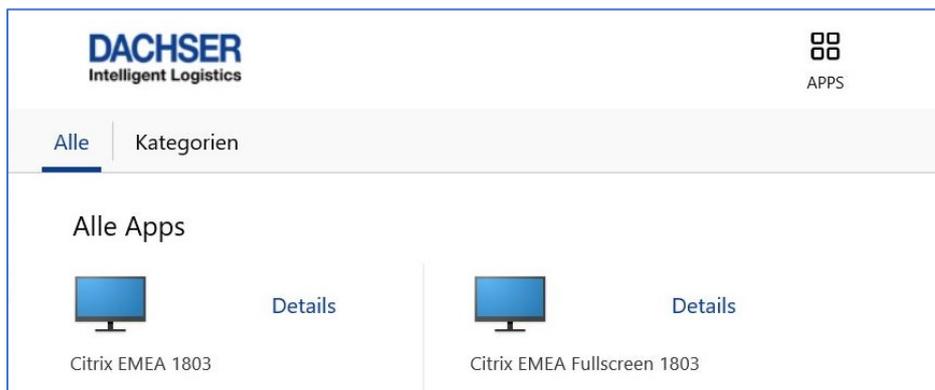
- Available internet connection
- The Citrix Workspace App is installed - You can use our installation file: [Citrix Workspace App Installation](#) or use the version of the provider <https://www.citrix.com/>
- Smartphone with OneTimePass APP to generate an OTP password
- An up-to-date browser on your computer
- The option '**Block Pop-Ups**' must be disabled in the settings of the selected browser

Login

Start the page "https://myweb.dachser.com" and enter your Citrix-Account followed by @dachser, e.g. mustermann@dachser), your generated OTP password and your Citrix password. Then click on "Login"



Now you get your Citrix Application for selection



Please note:

- You can only work via Citrix
- There are no connections to the local drives on your computer (e.g. hard disk or CD-ROM drive) or the private printer.
- Always save your data (e.g. Word texts or new mails) to prevent data loss.
- If a loss of connection to Citrix terminates your session, you have the possibility to continue working with your session at the same place as when you interrupted it (e.g. on a new mail that has not yet been saved) within 2 hours by logging in again and selecting the 'Reconnect' option. Your session will then be automatically terminated and all unsaved data will be lost.

Logging off and close myweb.dachser.com

First, log out of your Citrix session as usual by clicking the "Logoff from Citrix" button. To end the VPN connection, click on the 'Red X' in the top right-hand corner of the Dachser logo. Please confirm any message with OK. You are now completely disconnected.